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First Evidence of Accountability Edwin Smith paprus – 1550BC

If you find a man having a dislocation of his mandible...you should put your two thumbs upon the ends of the two rami ...inside his mouth...and your fingers under his chin and you should cause them to fall back so that they rest in their places...

ACS: 100+ Years of Quality Improvement



Minimum Standard for Hospitals























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Children's Surgery

Verification

Red Book



A Ir H

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1. Standards

- Individualized by patient
- Backed by research

3. Rigorous Data

- From medical charts
- Backed by research
- Post-discharge tracking
- Continuously updated

2. Right Infrastructure

- Staffing levels
- Specialists
- Equipment
- Checklists

4. Verification

- External peer-review
- Creates public assurance

Public Health Model:
Assessment, Intervention. Assurance



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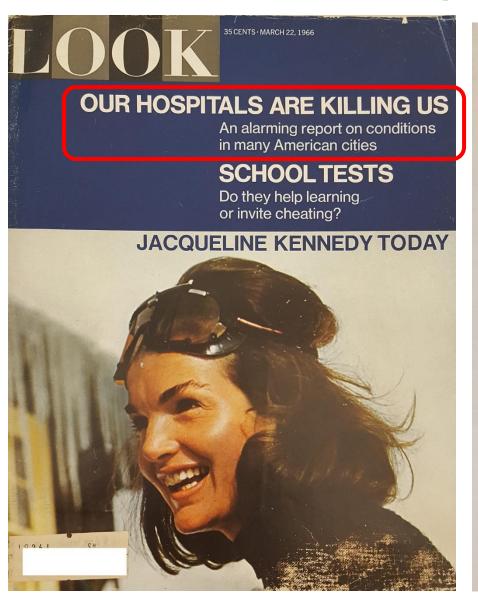
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Establishing need: 1966





Don't let the low price scare you off.

That's the price of a new Volkswagen. But some people won't buy one: They feel they deserve something costlier. That's the price we pay for the price we charge.

And some people are afraid to buy one: They don't see how we can turn out a cheap car without having it turn out cheap. This is how:

Since the factory doesn't change the

bug's shape every year, we don't have to too, by eliminating the need for a radiator, change the factory every year,

What we don't spend on looks, we spend

Mass production cuts costs. And VWs have been produced in a greater mass lover 10 million to date) than any car model in history.

Our air-coaled rear engine cuts costs,

water pump, and drive shaft.

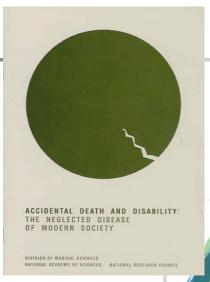
There are no fancy gadgets, run by push an improvements to make more people buy buttons. (The only push buttons are on the

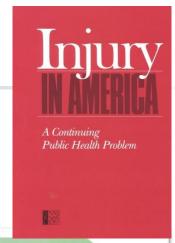
doors. And those gadgets are run by you.) When you buy a Volkswagen, you get what you pay for. What you don't get is frills.

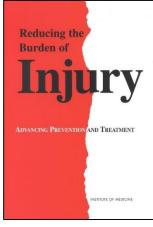
And you don't pay for what you don't get.

National Academy of Medicine

- - 1966
 - "The neglected epidemic"

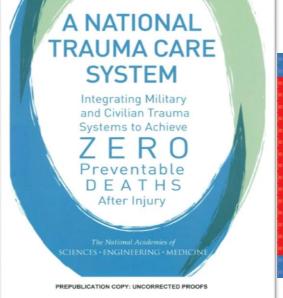






2016 - 50 years later

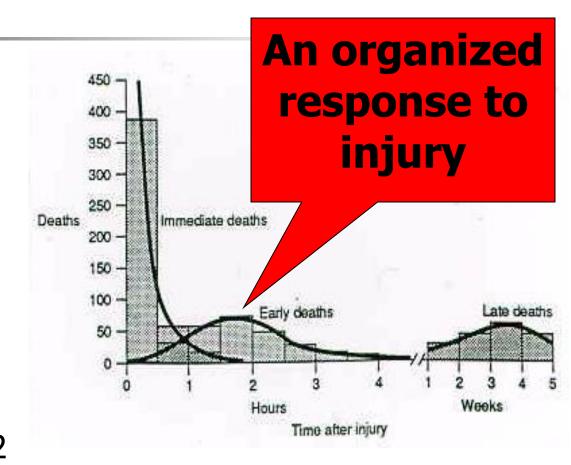
- 2016 Calls for Zero
 Preventable Deaths
- National Implementation Strategy





Policy Perspective: Trauma Care System

- ...the locally coordinated approach... swift identification of injured persons ... transportation to optimal care...
 - Trauma CareSystems, CDC 1992



Resources for Optimal Care of the Injured Patient: 1976-2014



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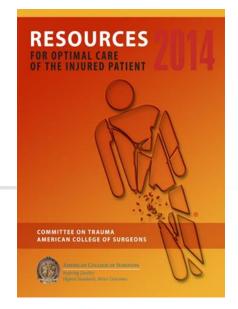
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Trauma System

- Pre hospital medical direction
- Communications
- Triage
- Transport
- Acute care facilities





Trauma Center Commitment

- ALL departments
 - Trauma Surgeon
 - Other physicians
 - Critical care
 - Neurosurgery
 - Orthopedics
 - Plastics and ENT
 - Anesthesia
 - Radiology
 - Nurses
 - Every other staff member



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High Reliability Principles

- Leadership commitment to improve performance
- Simple techniques applied in a standardized way
- Employee engagement
- Data to inform performance
- Accountability to performance/outcome

= High Reliability Organization >80% hospitals show improvement, multispecialty (surg), risk adjusted, clinical outcomes registry (700)





1998

Minimum Standard for Hospitals

1922

Joint Commission

1951

Surgeon Registry (4700): MOC, PQRS, OPPE, etc

5. SSR

2004

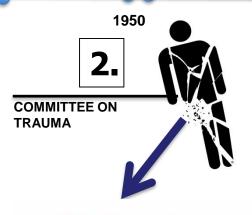
2011 2012

1913

1.

Commission on Cancer®

80% of incident cancers; Cancer Center Accreditation; National Cancer Data Base Registry (1500) (CQIP)

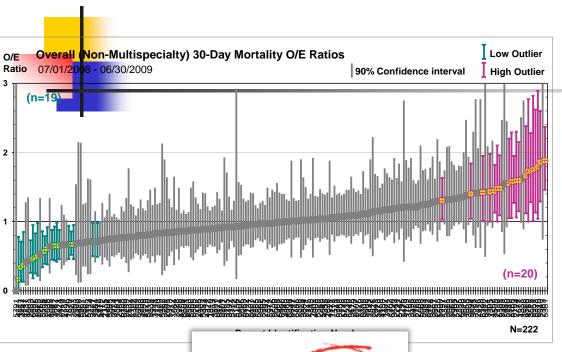




METABOLIC AND B ACCREDITATION AND QUALIT

Improved safety and survival; Bariatric Surgery Registry (700)

Positive Outliers –Driving Change



82%

OF HOSPITALS DECREASED COMPLICATIONS

66%

OF HOSPITALS
DECREASED MORTALITY



250-500

COMPLICATIONS PREVENTED ANNUALLY PER HOSPTAL

Collaboration Breeds Innovation



Outcomes......Future Solutions Now

care of surgical patients throughout the state.

The Michigan Surgical Quality Collaborative (MSQC) is a connected

community of 34 Michigan hospitals seeking to measure and improve the





:: Recent News

VTE Project Launched

VTE Project Launched

Myocardial Injury

Michigan Surgical Quality Collaborative

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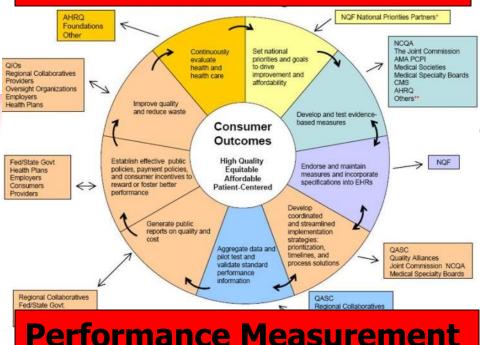
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Verification Assures Public Trust

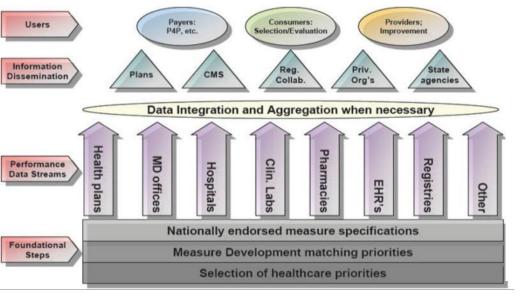
- Trauma Centers
- Burn Programs
- Bariatric Centers
- Breast Centers
- Cancer Programs
- Pediatric Surgery
- Colorectal Surgery
- Education Centers
- Quality standards

- Complex GI Surgery
- Geriatric Surgery
- Rural Surgery
- Emergency Surgery
- Vascular
- Thoracic
- Transplant Centers
- Orthopedic centers
- Stroke Centers
- Heart Centers

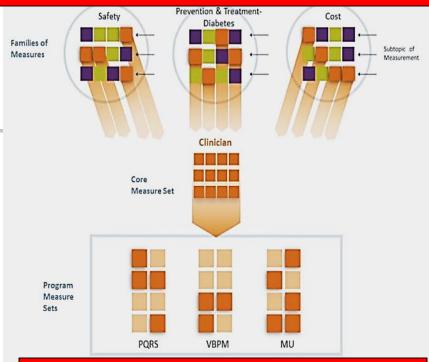
High Value Care Priorities



Performance Measurement



Performance Improvement



Payment Incentives

service Feefee-forforservice service (e.g., P4P) Payment for event or condition

Payment for care of a population

Augmented

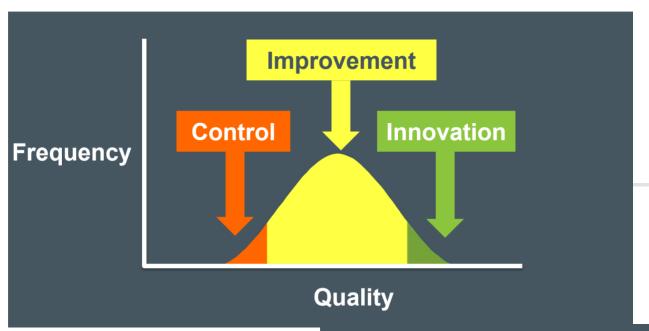
Payment for

Bundled Payment (single provider)

Bundled Payment (multiple providers overtime) Partial capitation and shared savings

(ACOs)

Full Capitation



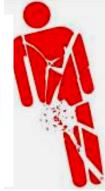


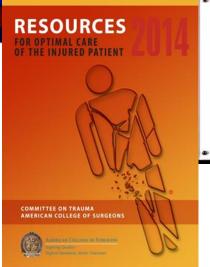
Feels

Doing the Right Thing

- 1. Standards
- 2. Build Infrastructure
- 3. Measure performance data
- 4. Verification- public assurance
- Paramedic Training
- Regional EMS systems
- 911 Access
- ATLS Evidence based
- Trauma Care standards
- Verification
- National Trauma Data Bank











Population Disease Management Model Payer Blind

Doing the Right Thing Works

The National Study on Costs and Outcomes of

Trauma Center Care NSCOT



25% REDUCTION

Johns Hopkins Bloomberg School of Public
Health University of Washington

Medicine

75 Hospitals Nationwic EVALUATION

Funded by the NCIPC/CDc

Doing the Right Thing Works

Text - 10/2 4:41pm

>100 patients, > 55 admits, 11 ORS and 2 take backs today. Our team executed our disaster plan flawlessly. Trauma was clear 3 hours after the shooting !! All our surgeons and residents are sorting out the patients today John

